

End-Point Assessment for Improvement Practitioner

- *Government Funded through apprenticeship levy*
- *Minimum Duration – 12 months*
- *Gateway requirements – level 2 English, Maths, Self Assessment Report*
- *End Point Assessment methods – project report, presentation and questioning, professional discussion under pinned by training log, and multiple choice exam*

The role of improvement practitioners:

Occupation profile:

Improvement Practitioners use a blend of Lean and Six Sigma, project and change management principles and tools to identify and lead the delivery of change across organizational functions and processes. Improvement Practitioners can be found across all sectors and functions including automotive, banking, engineering, food products, IT, property, retail, telecoms etc.

Typically, Practitioners lead smaller projects and/or play a key supporting role in a larger programme – tackling issues that may require swift problem solving, or re-occurring challenges that require in-depth analysis and the implementation of a range of effective and sustainable countermeasures. They are the focal point for all stakeholders and responsible for communication throughout a project. Typical activities include:

Identifying potential opportunities, diagnosing issues, proposing solutions and implementing changes and controls

Coaching teams and sharing best practice

When leading projects they may manage small teams ensuring motivation and momentum, and be responsible for the successful

There are a variety of job titles associated with the occupation, these include, but are not limited to: Business Improvement Practitioner, Continuous Improvement Manager, Process Excellence Manager, Lean Six Sigma Green Belt and Quality Control Senior Analyst.





Pre assessment activity:

Initial assessment

Level 2 English and Math's training

On-programme training to meet the requirements of the standard

Gateway self-assessment report

The Assessment:

1) Project report, presentation and questioning:

40 minute presentation following the DMAIC story

20 minute question and answer session

2) Professional discussion:

60 minute professional discussion, based on the completed learning log and training records

3) Multiple choice exam:

40 minute open book multiple choice exam

Successful candidates who meet the requirements of the apprenticeship standard will also qualify for membership and a corresponding Green Belt certificate from the Institute of Six Sigma Professionals.